



# Data Privacy Statement

I process personal data falling into any one of the following categories:

1. Name/company,
2. Contact person,
3. Business address and other addresses of customers,
4. Contact data (telephone number, telefax number, email address, etc.),
5. Bank details,
6. Order data,
7. VAT ID,
8. Customer queries,
9. Data generated in a project

I process, with utmost care, the personal data you voluntarily provided, on the basis of your consent, on the basis of our contract, or to meet legal obligations, for the following purposes:

- Customer care and
- Advertising purposes, for example to provide you with offers, advertising brochures and newsletters (in paper and electronic form), and to refer to existing or prior business relationships with customers (reference information).

You have the right to withdraw your consent, in whole or in part, at any time. If you withdraw your consent, I shall from that date onwards no longer process your data for the purposes mentioned above. If you wish to withdraw your consent, please contact me (for contact data, see page header).

The data you provided are also necessary for contract performance and/or the implementation of pre-contractual measures. Without these data I cannot conclude a contract with you.

I save data pertaining to categories 1-8 above in accordance with the statutory data retention periods (see <https://www.wko.at/wirtschaftsrecht-gewerberecht/eu-dsgvo-speicher-und-aufbewahrungsfristen.html>)

Data generated in a project (data category 9) are archived when the project is completed, unless otherwise agreed in writing, and erased after expiry of the time limits for filing a warranty and/or products liability claim.



For the purpose of accessing the websites of the domain **wilhelm.consulting** the following information is also typically sent by your browser (in the context of so-called HTTP requests):

- Your IP address - a string of numbers that identifies your current computer connection on the Internet;
- The URL called up by you (the web page and possibly other parameters);
- Information on the browser and operating system you are using, e.g. name and version;
- and in some circumstances the specific webpage from where you accessed my domain (referrer information);
- The time of the request..

When you visit my website, usually no log files are created. The server configuration prevents storage of personal data. When I carry out maintenance procedures, log data may be generated for a short time. Such generated log data (IP addresses, pages viewed ...) are accessible to me during that time and only serve to ensure the operation of the page. After the server software intervention, logging is disabled again and the generated log data are deleted.

For data processing, processors are hired by me. I forward your personal data to the following processors:

**Google Ireland Limited** ('Google'), registered and operated under Irish law, Gordon House, Barrow Street, Dublin 4, Ireland

I use Google products to receive and dispatch emails and to manage my contacts and deadlines. I also use Googles high availability archive storage solution.

**Bradler & Krantz GmbH & Co. KG** ('UltraVPS.eu'), Kurt-Schumacher-Platz 8, 44787 Bochum, Deutschland

The contents of the domain *wilhelm.consulting* (including the customer areas at *customers.wilhelm.consulting*) are provided by virtual servers of UltraVPS.eu. Category 9 data may be processed for order processing purposes.

Please contact me using the contact information in the header.

### **Information on legal remedies**

You have the right to information, rectification, erasure, the right to restriction of processing, data portability and the right to object. Please contact me if you want to exercise any of these rights. If you believe that the processing of personal data relating to you infringes legal data protection provisions or your rights as a data subject have been breached in some way, you have the right to file a complaint with the supervisory authority. In Austria, the Datenschutzbehörde is the competent authority.